

Cooking up a new search system Recipe search at Cookpad

Matt Williams Principal Engineer – Search and Discovery at Cookpad Global

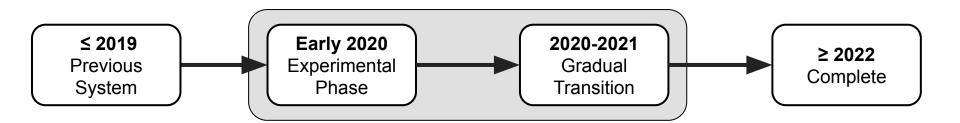
Berlin Buzzwords 19 June 2023

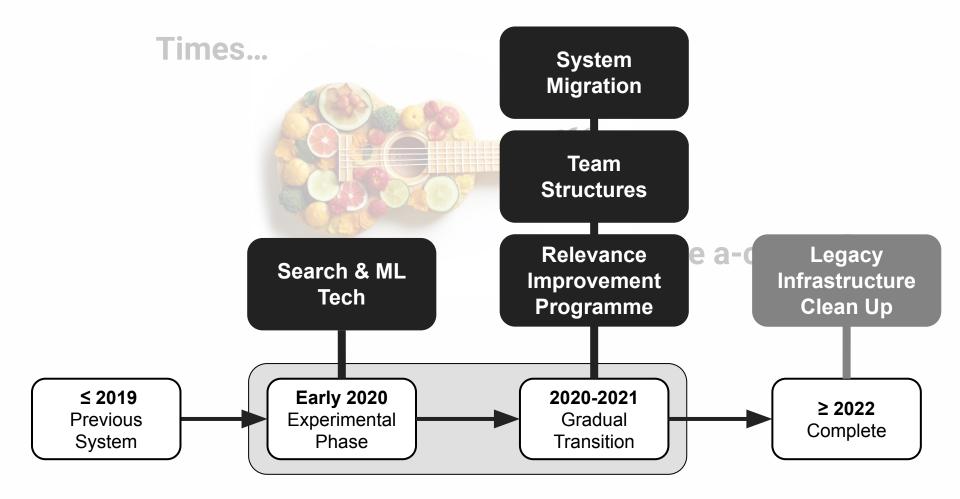
Web: mattjw.net | Social: @voxmjw | Cookpad: @matt

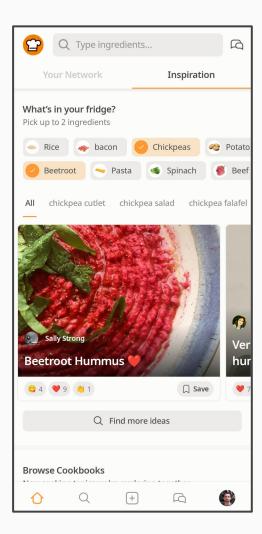
"A search team should be responsible for optimising search relevance and improving the search experience."

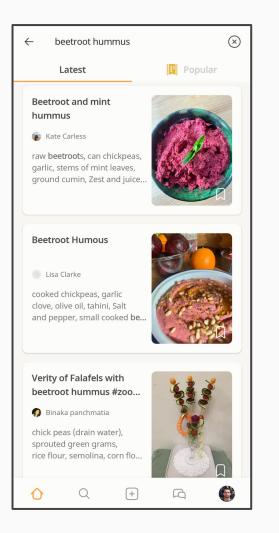












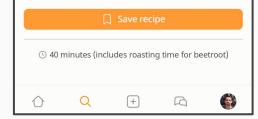


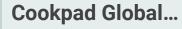
Beetroot and mint hummus



Kate Carless @KateCarless @ Bath, UK

This got our dinner guests very excited at the weekend because of its incredibly beautiful colour! A great way to use raw beetroots, which when roaste...





50M+ monthly users



- 6M+ recipes
- 70+ countries
- AB 30+ languages

Countries with recently published recipes

© 2022 Mapbox © OpenStreetMap

Search...

- 1M+ searches per day
- 200k+ unique queries per day
- 20M+ requests per day

Note: Does not include Cookpad Japan, which is a separate app.

The end goal

"Search teams and search engineers will identify impactful opportunities to optimise search, build solutions to solve those problems, and rigorously validate the impact."

And a few key ingredients 🍯 🍎 🍻 that helped us get there...

Responsibility and ownership over the search experience (including relevance)



Autonomy and empowerment to build solutions (while managing cognitive load)

The end goal

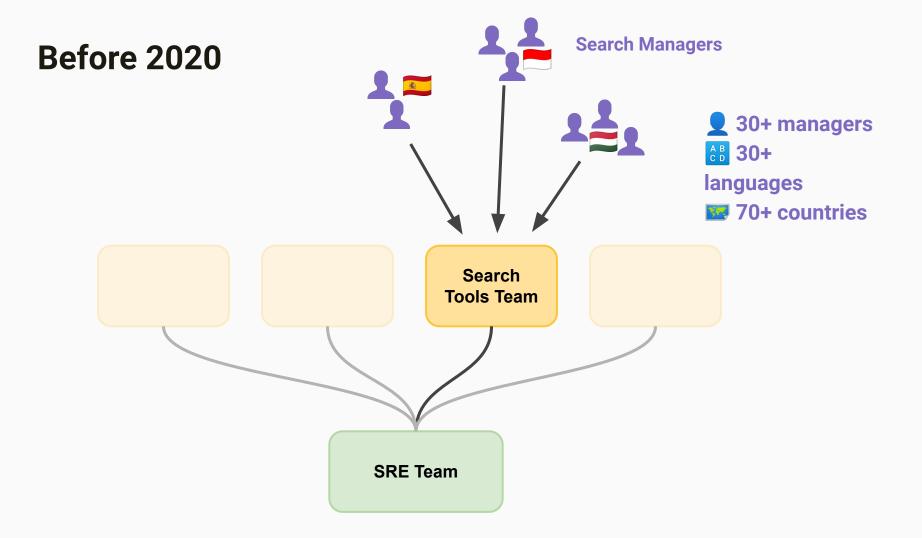
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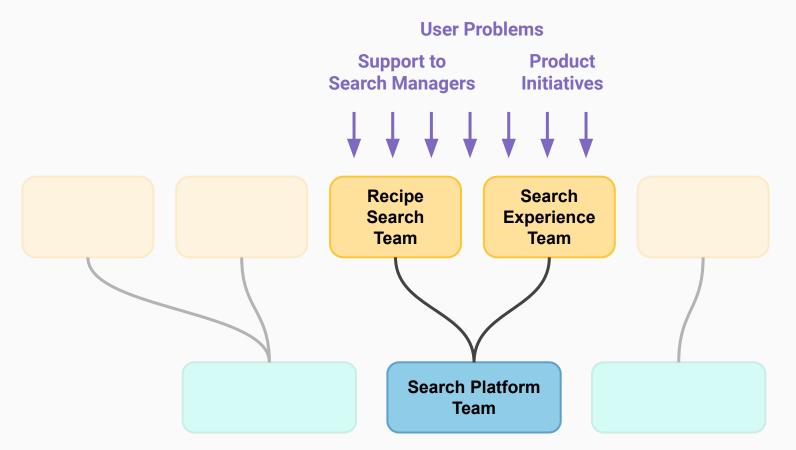
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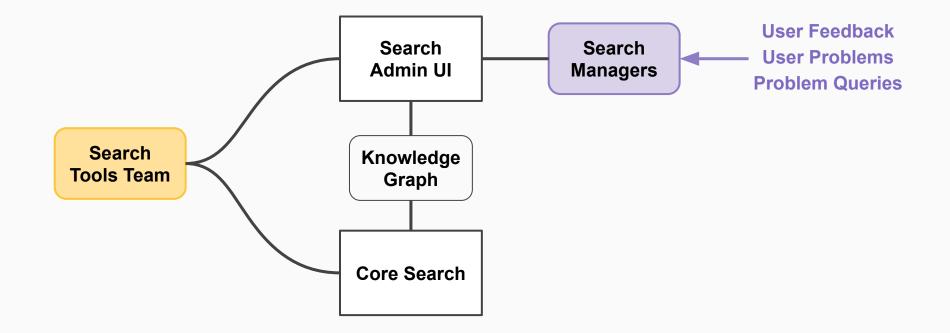
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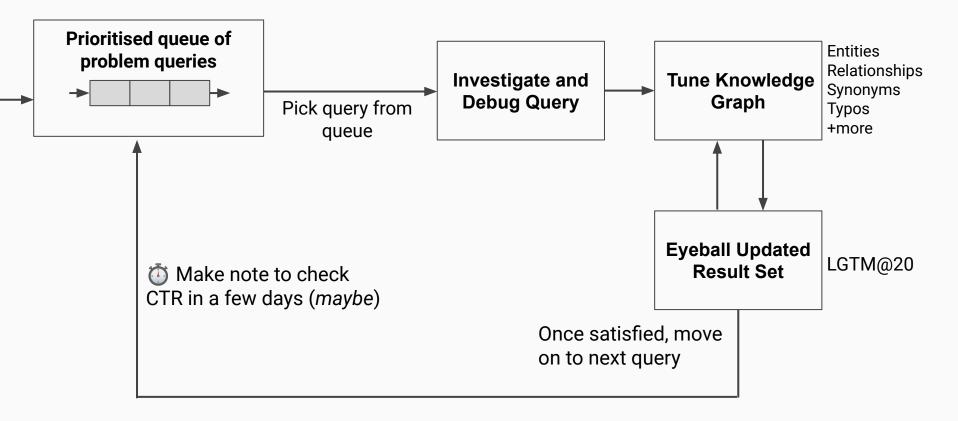
Target team structure (achieved in 2021)



Before 2020: Responsibility for relevance optimisation



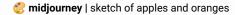
Search manager workflow



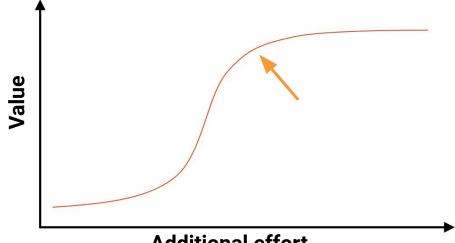
Limitations



Consecutive tests, rather than controlled experiments



Limitations

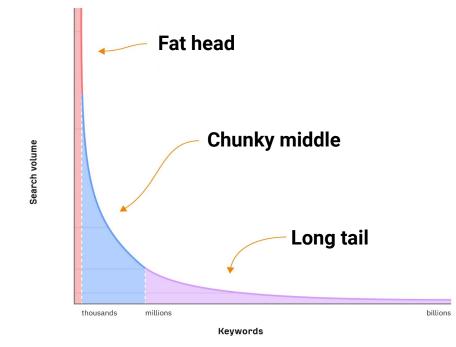


Additional effort

Diminishing returns of knowledge graph optimisation

Chttps://www.ideatovalue.com/inno/nickskillicorn/2017/11/diminishing-law-innovation-returns-problem-better/

Limitations



Trapped in the head of the query distribution



The long tail of recipe search queries





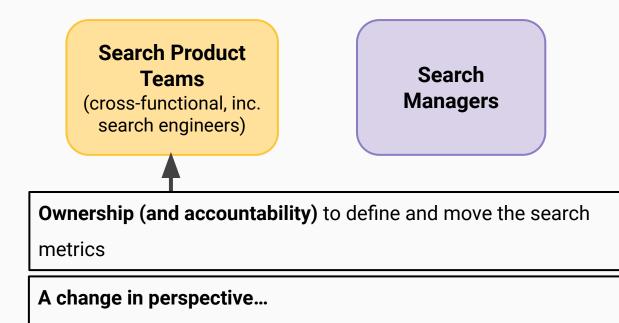
https://cookpad.com/es/recetas/14591385-galletas-de-dinosaurios by Paola

Head queries						
≤ 10% of all searches						
,₽≡ pollo	[chicken]					
🔎 🧮 nasi goreng	[fried rice dish]					

Tail (maybe some torso, too...)
≥ 50% of all searches

nasigoreng

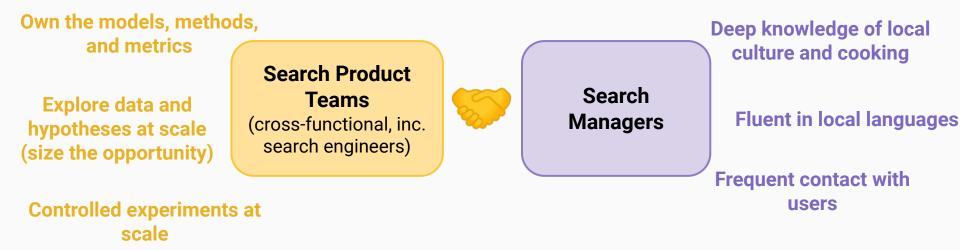
Moving the responsibility



Cook-through rate: Focus on cooking, not only clicks

Holistic search experience: sessions, not only queries

The best of both



How do we get to the **best of both**, while **working in tandem**?

Query segments: Group queries into domain-relevant cohorts



Covers queries in head/torso/tail

Enable domain-relevant conversation within the organisation

Example segment: Single ingredient queries. 🍊 🍿 🌙

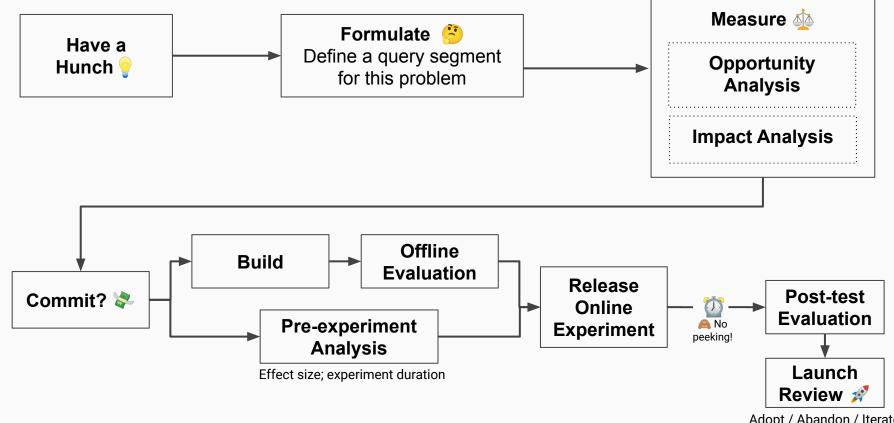
Segment experiment description card

(example from pre-launch phase of a 2021 experiment)

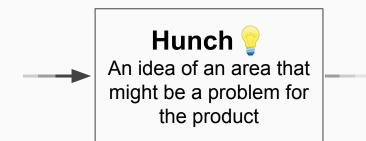
Name	Si	ngle ingredient queries.	Inten desc	t ription	Searcher wants to cook with this ingredient.
Classification Ingredient entities from Normathod		NER	Regions	Five countries Three languages	
Opportunity and impact analysis					
Opportunity		Searches: > 15%	Curren	t quality	Click through rate: 4% below avg

Opportunity size	Searches: ≥ 15% And also: num. queries; num users.	Current quality	Click through rate: 4% below avg. Low hits rate: 4% above avg. And also: mAP, session conversion, <u>cook</u> -through rate.
Potential uplift (hypothesised)	≥ 2% uplift on CTR (target uplift, before running online experiment)		

Idealised new search relevance workflow (≥ 2021)



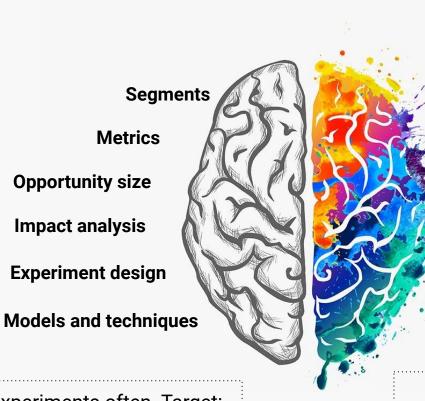
Adopt / Abandon / Iterate



Where do the hunches come from?!

Search engineering is not product- and user-centric enough. It's all about metrics."

A criticism I occasionally hear from newcomers to search



O Run online experiments often. Target: Evaluate 1+ experiment per week.

Weekly query triage

User interviews

Check-ins with Search Managers

Dogfooding (be your user!)

In-app qualitative feedback form

All engineers rooted in real problems. See real queries at least once per week.

The language user interface: Every single query is a unique expression of a human need!



stik keju renyah empuk gurih sederhana anti gagal rasa keju banget

<u>easiest method</u> to make a <u>cheese stick</u>, is proven (anti fail), and has the <u>dominant taste of cheese</u>

Dish	Specific name of dish	"cheese stick"
Difficulty	Queries which have a difficulty level	"easiest method" / "anti fail"
Taste	Query specifying the taste of the dish	"dominant taste of cheese"

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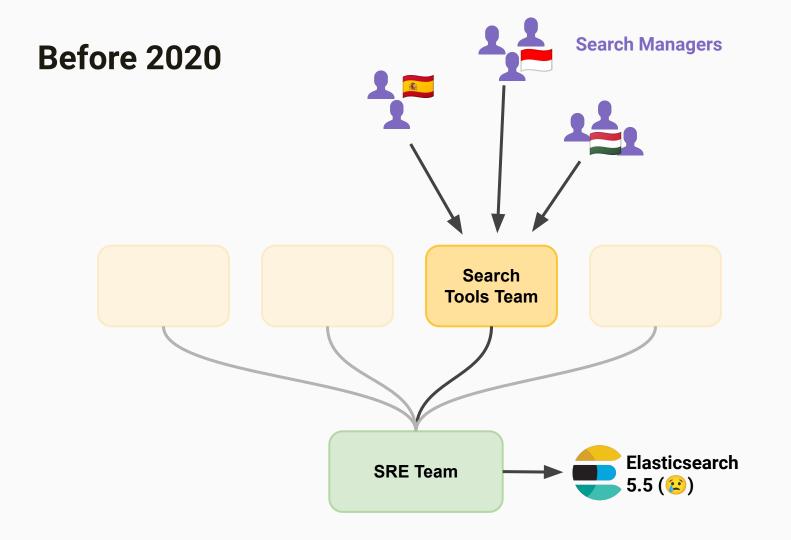
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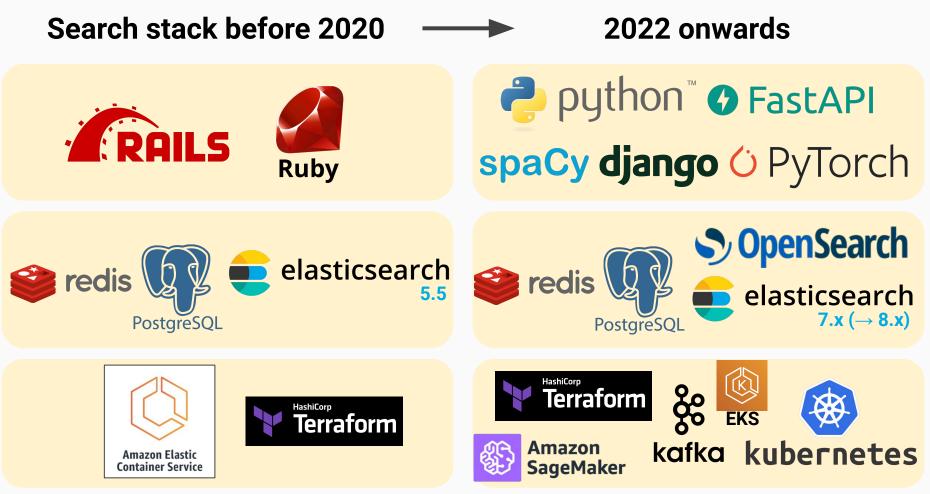
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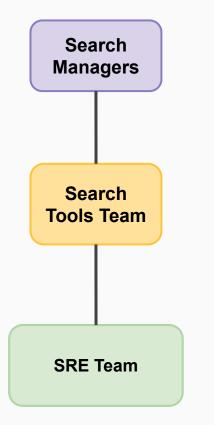
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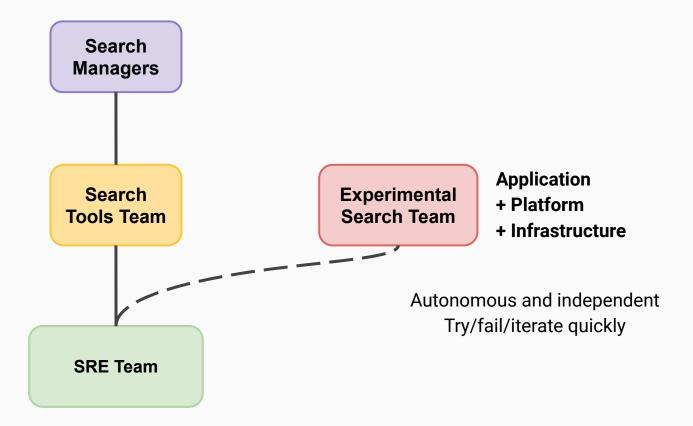


Not pictured: Outside of the search system there is, Ruby, Rails, iOS, Android, and more

Initiating the change (2020)



Initiating the change (2020)



Initiating the change (2020)

Caused by: java.lang.IllegalArgumentException: The value ([Strong bread flour,0,250 grams]) of the type (org.elasticsearch.spark.sql.ScalaEsRow) cannot be converted to an array of struct<name#text_short:string,position#int:int,quantity#text_short:string>

at org.apache.spark.sql.catalyst.CatalystTypeConverters\$ArrayConverter.toCatalystImpl(CatalystTypeConverters.scala:173 undefined)

at org.apache.spark.sql.catalyst.CatalystTypeConverters\$ArrayConverter.toCatalystImpl(CatalystTypeConverters.scala:154 undefined)

at org.apache.spark.sql.catalyst.CatalystTypeConverters\$CatalystTypeConverter.toCatalyst(CatalystTypeConverters.scala:103 undefined)

at

org.apache.spark.sql.catalyst.CatalystTypeConverters\$ArrayConverter\$anonfun\$toCatalystImpl\$2.apply(CatalystTypeConverters.scala:164 undefined)

at scala.collection.TraversableLike\$anonfun\$map\$1.apply(TraversableLike.scala:234 undefined)

at scala.collection.TraversableLike\$anonfun\$map\$1.apply(TraversableLike.scala:234 undefined)

at scala.collection.Iterator\$class.foreach(Iterator.scala:891 undefined)

at scala.collection.AbstractIterator.foreach(Iterator.scala:1334 undefined)

at scala.collection.IterableLike\$class.foreach(IterableLike.scala:72 undefined)

at scala.collection.AbstractIterable.foreach(Iterable.scala:54 undefined)

at scala.collection.TraversableLike\$class.map(TraversableLike.scala:234 undefined)

at scala.collection.AbstractTraversable.map(Traversable.scala:104 undefined)

at org.apache.spark.sql.catalyst.CatalystTypeConverters\$ArrayConverter.toCatalystImpl(CatalystTypeConverters.scala:164 undefined)

at org.apache.spark.sql.catalyst.CatalystTypeConverters\$ArrayConverter.toCatalystImpl(CatalystTypeConverters.scala:154 undefined)

at org.apache.spark.sql.catalyst.CatalystTypeConverters\$CatalystTypeConverter.toCatalyst(CatalystTypeConverters.scala:103

undefined)

SKE leam







YAML





YAML











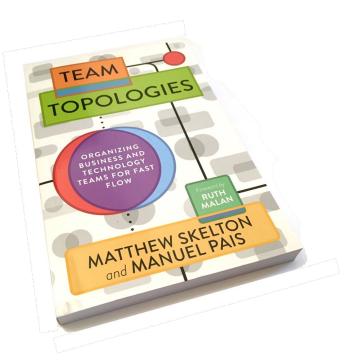
YAML





YAML



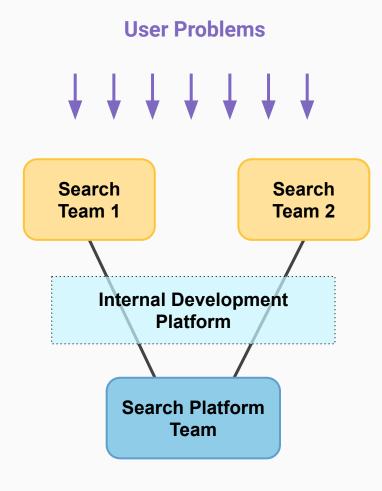




Team Topologies

Matthew Skelton and Manuel Pais September 2019

And also "**What I Talk About When I Talk About Platforms**" Evan Bottcher. 2018 https://martinfowler.com/articles/talk-about-platforms.html



Maximise their focus on user problems (user value stream)

Own product-relevant service level objectives

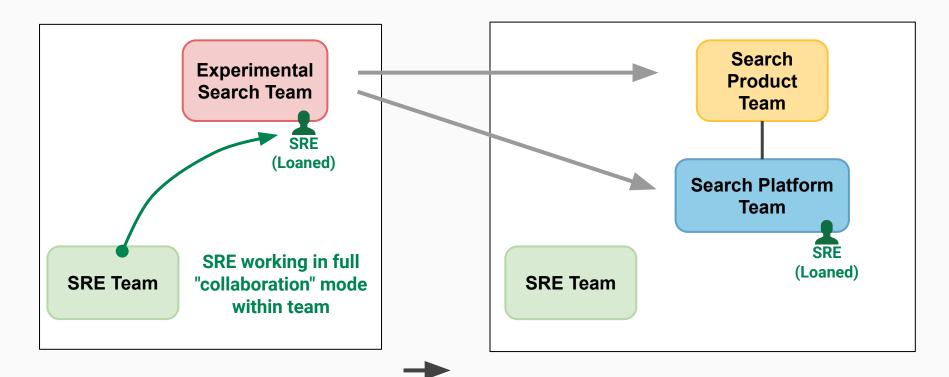
Autonomy to introduce new technologies and solutions (and **responsibility** for them)

"You build it, you run it, you own it" with help from the platform

Reduce product teams' **extraneous cognitive load**, while enabling solution ownership, through an **IDP**

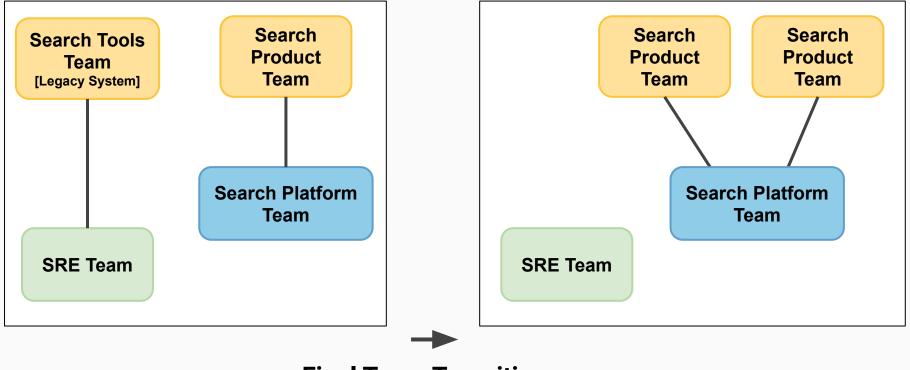
"As a service" offerings to product teams

Provide tooling, automation, APIs, and more

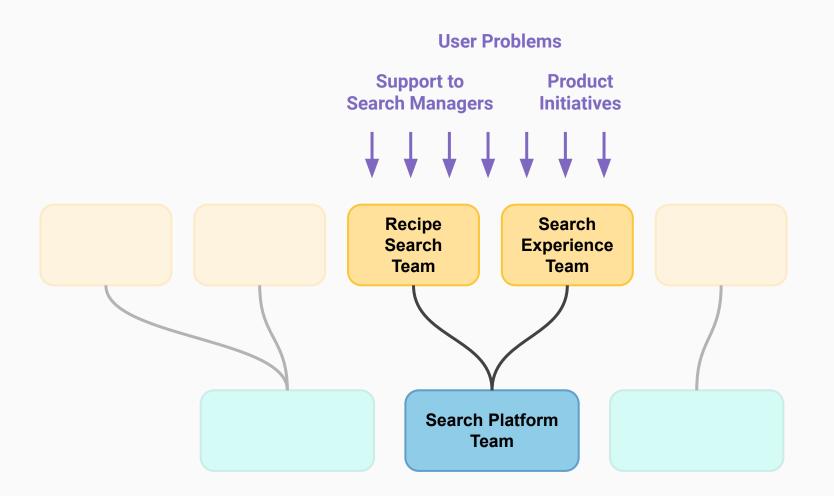


Transition (6 months)

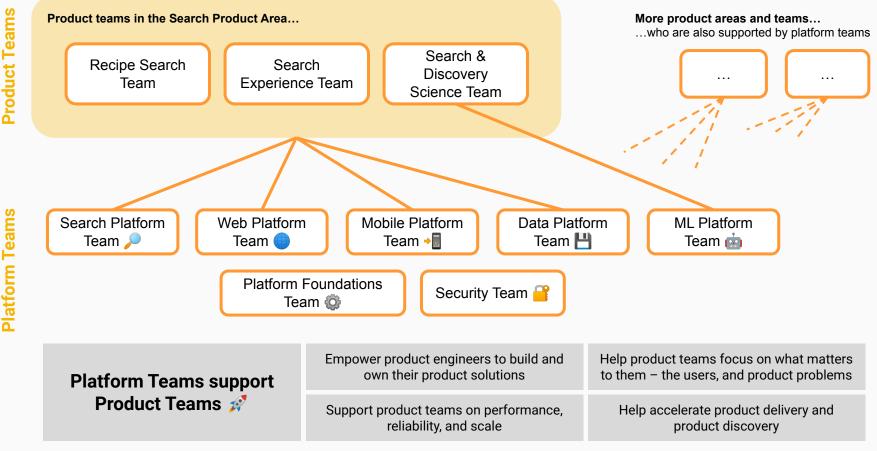
Discover and define relationship between Platform and Product. Establish support practices.

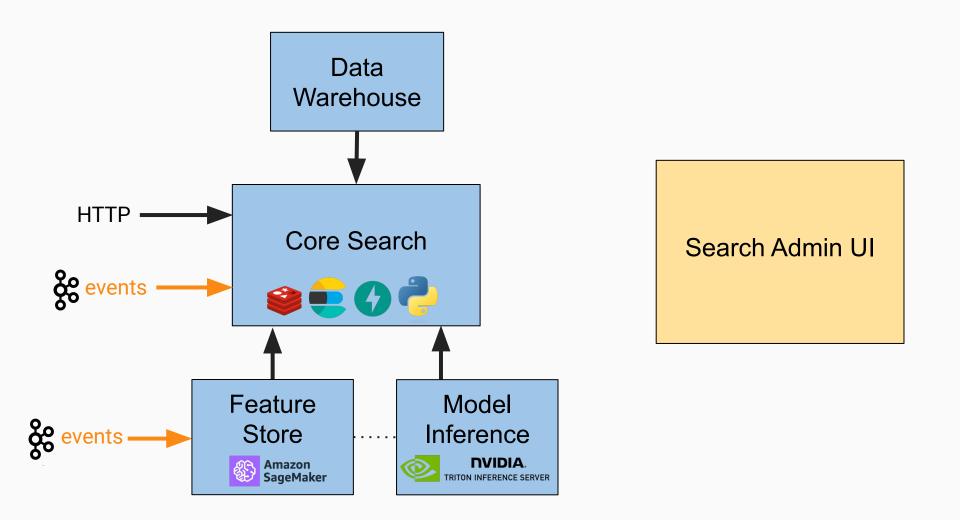


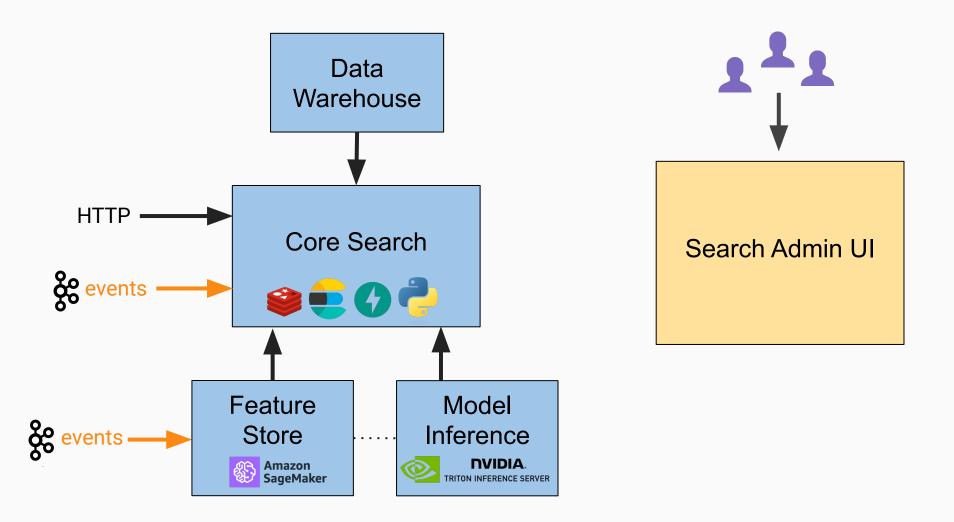
Final Team Transition

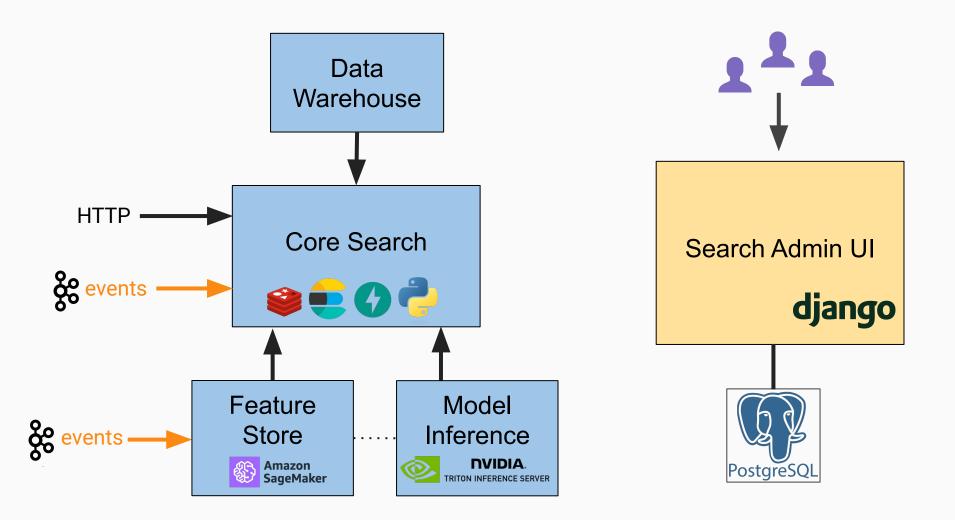


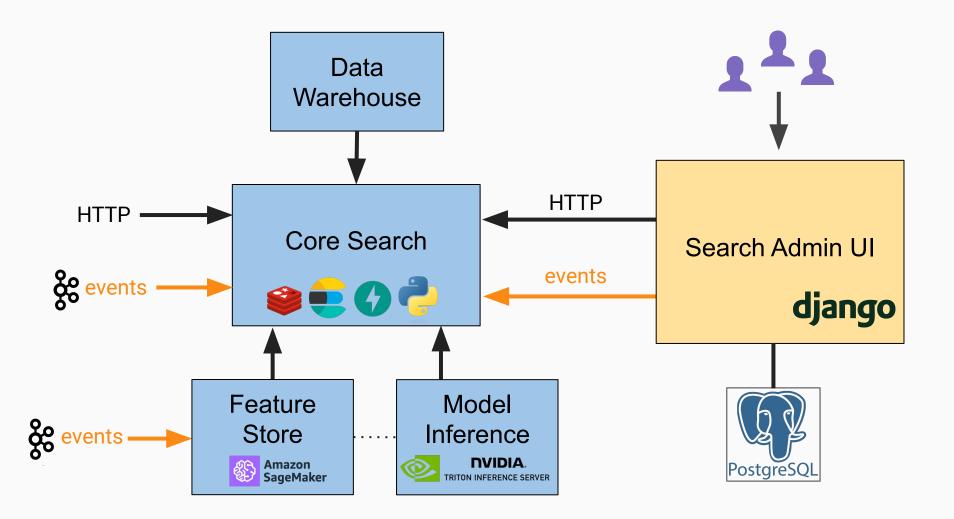
Side note: By 2022, many platform teams (but that's a story for another time...)

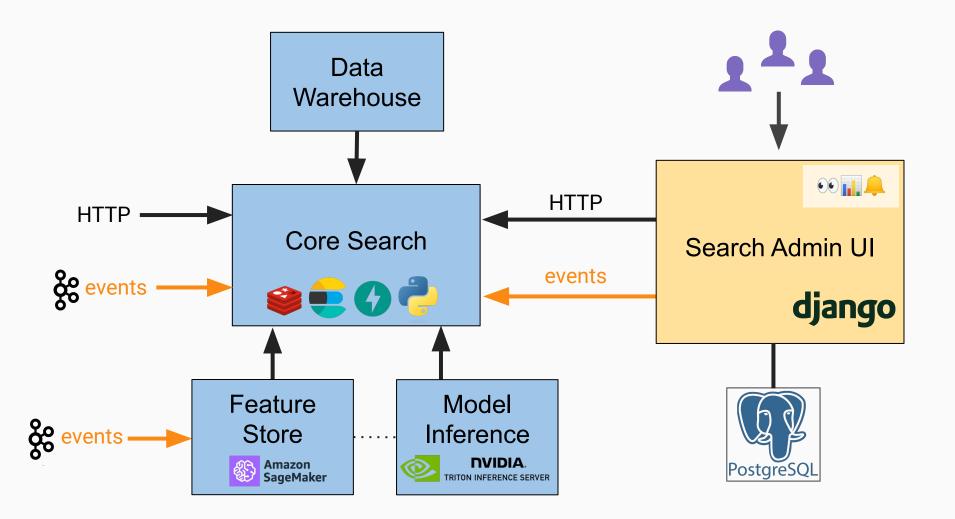












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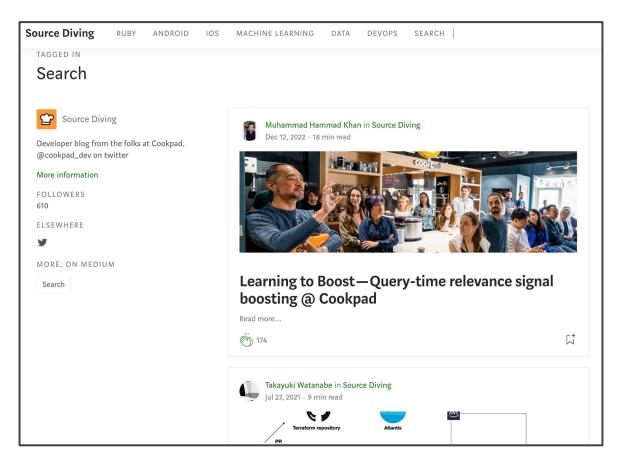
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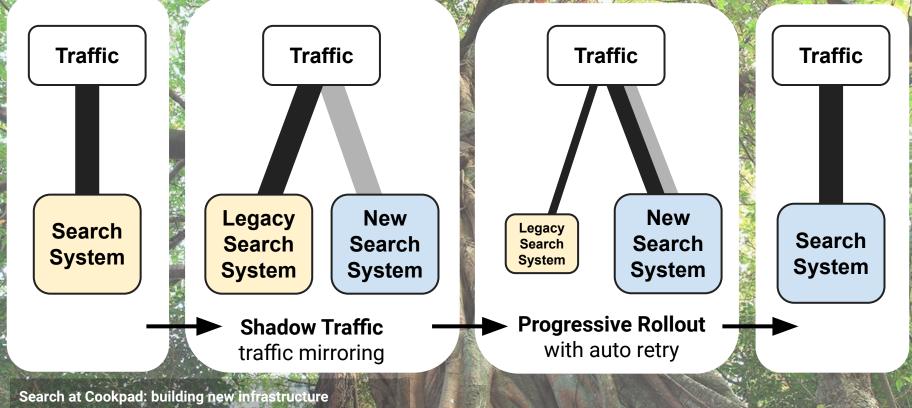


Source Diving \rightarrow https://sourcediving.com

Strangler fig for system migration (and putting the practices together)

🔗 https://www.science.org/content/article/being-strangled-may-save-tree-s-life

Strangler fig for system migration (and putting the practices together)



https://sourcediving.com/search-at-cookpad-building-new -infrastructure-dc58f4eab93f



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https://cookpad.com/uk/recipes/ 146480-qr-code-cookies

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Engineering blog https://sourcediving.com

Go Search v2 https://speakerdeck.com/giga811/ go-global-search-2

